

FREQUENTLY ASKED QUESTIONS

WE ARE PLEASED TO ANSWER BELOW THE MAIN QUESTIONS YOU MAY HAVE ABOUT THE VOLUNTEER PROGRAMME FOR WORLDSKILLS LEIPZIG 2013:

WHAT IS A VOLUNTEER?

Volunteers are committed, motivated people from all walks of life who will contribute toward the successful organisation and implementation of WorldSkills Leipzig 2013 by helping in a voluntary capacity. As volunteers are often the first contacts that participants and visitors make, they are the public face of this major event.

HOW DO I BECOME A VOLUNTEER?

If you are interested in attending WorldSkills Leipzig 2013 as a volunteer, you can register by filling in an application form on our website. After receiving the confirmation link by email you can then complete your application in the login area. We will review all fully completed applications received at regular intervals and if you are deemed suitable we will invite you for interview. Following the final phase of interviews in March 2013 we will select the volunteer team. After that, we will provide specialist training to prepare you for your work as a volunteer.

WHO CAN APPLY TO BE A VOLUNTEER?

Anyone who will be at least 18 years old on 1 June 2013 and who is available from 3 to 6 July 2013 as a minimum is eligible to apply.

DO I NEED ANY SPECIAL PREVIOUS KNOWLEDGE OR SKILLS?

In general, you need no specific knowledge to apply to become a volunteer, since all the skills and information you need are taught in training courses. However, there are many positions where you can certainly make good use of your individual skills and experience.

IN WHICH AREAS OF WORK CAN I BE DEPLOYED?

You can find an overview of the work opportunities for volunteers at WorldSkills Leipzig 2013 in the Volunteer section of our official website www.wsl2013.com.

WHERE WILL I BE WORKING?

WorldSkillsLeipzig 2013 will take place on the Neue Messe trade fair site in Leipzig. Volunteers will mainly work on the trade fair site, but some will be deployed in Leipzig city centre, at the airport and in various hotels.

MY PLACE OF RESIDENCE IS OUTSIDE GERMANY. CAN I STILL APPLY?

Yes, anyone may apply, regardless of nationality and home country. However, we are unable to pay any travel or accommodation costs incurred. Applicants from abroad should speak good German or English.

HOW WILL I BE INVITED FOR INTERVIEW?

If your application is shortlisted, in your login area you will be given access to the interview calendar, where you can choose an appointment for interview at a time that suits you.

WHEN WILL I BE NOTIFIED WHETHER I WILL BE A VOLUNTEER AT WSL 2013?

By no later than the start of April 2013 every applicant will be informed by email whether and in which area he or she is to be deployed at WorldSkills Leipzig 2013.

HOW WILL I BE TRAINED?

All volunteers will attend both general and subject-specific training sessions to prepare them for their work at WorldSkillsLeipzig 2013. Attendance at the subject-specific training is compulsory for all volunteers.

WHEN WILL VOLUNTEERS START WORK?

The first volunteers will start work as early as 18 June 2013. However, for the majority work will be concentrated on the period of 9 days from 29 June 2013 until 8 July 2013. The minimum requirement is that volunteers be available on the competition days from 3 to 6 July 2013. In the run-up to WorldSkillsLeipzig 2013, some volunteers will be deployed during a Competition Preparation Week to be held in January 2013. You can use the application form to register as a voluntary helper there, too.

WILL I BE INSURED WHILE WORKING AS A VOLUNTEER?

Yes, volunteers will have liability and accident insurance cover on their way to and from the place of work, and while they are working.

HOW WILL MY EFFORTS BE REWARDED?

No payment will be made for your work as a volunteer at WorldSkills Leipzig 2013. However, you will be offered the following benefits in kind while you are working there:

- Food and drink during the period of deployment
- Work clothing that will be yours to keep after participating successfully
- Insurance cover
- An accreditation that entitles you to use Leipziger Verkehrsverbund (LBV) public transport free of charge for the duration of the event.

WHAT IS AN ACCREDITATION?

An accreditation is a personal work permit for all groups of people involved in the event. This accreditation ensures that you as a volunteer are given access to the relevant areas of the trade fair site in order to go about your work.

WILL I BE GIVEN ACCOMMODATION IN LEIPZIG?

Unfortunately, WorldSkills Leipzig 2013 is unable to provide any accommodation, but we will assist you in looking for accommodation.

WILL MY TRAVEL COSTS BE PAID BY WSL 2013 GMBH?

Together with your accreditation as a volunteer, you will receive a public transport ticket for LVB Zone 110 (Leipzig urban area including trade fair site), valid for the duration of the event. Unfortunately, we are unable to reimburse any costs incurred for travel to interview and training courses.

WILL I RECEIVE A CERTIFICATE FOR MY WORK AS A VOLUNTEER?

After WorldSkills Leipzig 2013, every volunteer will receive a certificate stating the area of work in which he/she was deployed and the duration. This will add value to your application for your next job interview.

CAN I APPLY WITHOUT ACCESS TO THE INTERNET?

All applications must be submitted on the application form posted online. Since most communication between applicants and the volunteer management section will also be by email, access to the Internet is essential.

We look forward to receiving your application. If you have any further questions, please contact us at any time at volunteers@worldskillsleipzig2013.com.

Your Volunteer Management Team for WorldSkills Leipzig 2013!